

We are delighted to introduce you to One to One Support Services. Our services were launched in the Midlands area in 2006. We provide a full range of support services to people of all ages and specialising in services for those with additional needs. Our support services are designed around your wishes and needs and are provided at a time and place of your choice. The services provided by our support team have gained One to One Support Services a reputation of excellence, quality, reliability and coordination of care. A manager is on call 24 hours a day for help and advice for our staff and clients.

## One to One Support Services details

We recognise that for children with complex needs and sensory impairments, education problems are increased with each additional disability. Our services and staff aim to promote independence of the child and support them to maximise their skills and abilities to the best of their potential.

Remembering that children need stimulation and lots of fun in a safe environment from people who can communicate in the child's preferred language and actively learn to understand them and their needs.

### Family Support Workers can assist you with:

- Appointments
- Groups, clubs, creches, visiting friends
- Accessing the community, shopping etc
- Daily life activities, in and out of the home
- Relief / respite time / sitting service
- Communication support, language systems
- Behaviour Management support

The majority of our Family support workers have transport and will escort you where you need to go.

### How do we work?

The amount of hours for a support services can vary. The hours can be used on an ad hoc basis, daily or weekly. At a time and place of your choice. Staff are available every day, 7 days a week including evenings. We work to suit you. You may just want assistance during school holiday periods.

### Contact us

We can then arrange a free, no obligation, visit to establish your requirements. We work with you to plan your service. A worker is assigned to you, to ensure consistency of staff who will get to know your preferences. You can then book your service as and when you need.

### Family Support Worker Staff :

One to One Family Support staff are qualified or working towards:

- NNEB Nursery Nurses
- Child Care qualified - NVQ
- Education Care Officers
- RNIB Multiple Disabilities trained or Equivalent

One to One staff are professional and work from a strict code of practise. They will act with respect, discretion and confidentiality at all times. Promoting and supporting independence and development for all children.



One to One Support Services provides staff who can support families / carers and children who require assistance. Our staff also have knowledge and experience with children who have additional needs and disabilities. Specifically trained in childcare and thoroughly vetted at interview stage. All our staff working with children have an Enhanced Criminal Records Bureau Check and references gained prior to commencing work.

In order to provide the best quality service for our clients staff are uniquely matched to each client based upon their qualifications and experiences.



Excellence & Quality In Specialist Staffing

"Quality only truly happens when you care enough to do your best"



Excellence & Quality In Specialist Staffing

## contact us

One-to-one support services is unique in that we have the knowledge and expertise to provide services to people with additional needs, this may be people with sight and hearing difficulties, children and families, elderly, mobility and guiding support, interpreting and specialized communication needs.

At One to Support Services you will always receive our full attention, to ensure a quality support service designed around your needs.

If you would like further information or a personal appointment to discuss your requirements please don't hesitate to contact us on:

### **One to One Support Services**

Caelum  
154, Langer Lane  
Chesterfield  
Derbyshire

Telephone: 0845 4391182

Fax: 0845 4391182

Mobile: 07811146275

E-mail: [Info@OneToOneSupportServices.co.uk](mailto:Info@OneToOneSupportServices.co.uk)

Web: [www.OneToOneSupportServices.co.uk](http://www.OneToOneSupportServices.co.uk)

Training and Consultancy

Children and Families

Communication

Supply Staff

Disability

Elderly

